

Collegiate UK Presale Terms and Conditions

1. Eligibility:

- The presale is open to current residents of Collegiate UK properties only.
- Participants must be over the age of 18 and plan to be enrolled in higher education as a full time student for the 2025/26 academic year.
- Participation in the presale is conditional upon acceptance of these terms and conditions.

2. Presale Period:

- The presale will be open for **24 hours** starting from 09:00 on 28/10/2024 and ending at 08:59 on 29/10/2024.
- Early access is strictly limited to the 24-hour window. Collegiate UK reserves the right to close or extend the presale period at its discretion.

3. Signing Up for the Presale:

- Residents must sign up to the presale via the designated sign-up link provided through official Collegiate UK communication channels.
- Residents must sign up to the presale using the same address that is used for their Collegiate UK portal account.
- Signing up does not guarantee the reservation of a specific room, or your current room. It only grants early access to room booking options.

4. Booking Process:

- By participating in the presale, residents will be granted access to the online booking system 24 hours before the general public/other residents.
- A room is only confirmed once full booking details are completed, and the appropriate reservation fee has been made, and all signatories - tenant, guarantor (if applicable) and landlord have been completed on your 25/26 tenancy agreement within 7 days of making the initial booking.
- Room availability is on a first-come, first-served basis, and Collegiate UK cannot guarantee specific room types or locations.

5. Presale Benefits:

- Residents who successfully sign up and book a room will receive the following benefits:
 - **Free Collegiate-branded hoody**
 - **£10 UberEats (or equivalent) voucher**
 - **Exclusive access to competitions and events** throughout the year.
- All presale benefits are non-transferable and have no cash alternative.

6. Delivery of Presale Benefits:

- The free hoody will be distributed once the booking is confirmed and before 31/01/2025.
- The £10 Deliveroo voucher will be delivered electronically within 30 days of completing the booking.

- Exclusive competitions, offers and events will be communicated through Collegiate UK's email and only be accessible to who have booked a room for 2025/26 academic year.

7. Cancellations and Refunds:

- If a booking made during the presale is cancelled before the start of the tenancy agreement, the presale benefits (exclusive competitions, offers and event access) will no longer be valid.
- Standard cancellation policies as outlined in the tenancy agreement will apply.

8. Data Protection:

- By signing up for the presale, participants agree that Collegiate UK may collect, store, and use their personal information for the purposes of this promotion in accordance with its privacy policy.
- Participants' details will not be shared with third parties except where necessary to fulfil the benefits (e.g., delivering vouchers).

9. General Conditions:

- Collegiate UK reserves the right to withdraw, cancel, or amend the presale offer and its benefits without prior notice, provided it does not affect participants who have already booked.
- In the event of any disputes, Collegiate UK's decision will be final.
- These terms and conditions are governed by English law, and participants submit to the exclusive jurisdiction of the courts of England and Wales.

By signing up and booking a room during the presale, residents agree to these terms and conditions.