Collegiate UK - Special Launch Rate Offer Terms and Conditions v2.0 Updated 11th November 2024

1. Eligibility

The Special Launch Rate is exclusively available to current residents of Collegiate UK properties during the 2024/25 academic year. To qualify, residents must currently live in the property they wish to rebook and must book accommodation for the 2025/26 academic year at one of the participating Collegiate UK properties.

The special launch rate is an offer available for bookings at the following properties:

- Cathedral Point
- Riverside Way
- Athena Hall
- King Edward studios
- Shaftesbury Hall
- Point Exe
- Upper Quay House
- The Moor
- Pillar Box
- Market Way
- Burges House
- Corporation Village

- Tower
- Eclipse
- Merlin Heights
- Nov
- Plummer House
- Earlsdon Street
- Middle Street
- St James Street
- Park House
- Crown Place Cardiff
- Crown Place Norwich
- Crown Place Portsmouth
- Roman House

2. Promotion Period

This offer is valid until Friday, 22nd November 2024, or until further notice. Collegiate UK reserves the right to extend, shorten, or replace the promotion at its discretion without prior notice.

3. Applicability

The offer applies to rents for the 2025/26 academic year at participating Collegiate UK properties.

4. Availability

This promotion is subject to room availability. Eligible residents are advised to secure their bookings early to benefit from the Special Launch Rate.

5. **Booking Process**

A booking is only confirmed once full booking details are completed, and the appropriate reservation fee has been made, and all signatories - tenant, guarantor (if applicable) and landlord have been completed on your 25/26 tenancy agreement within 7 days of making the initial booking. Room availability is on a first-come, first-served



basis, and Collegiate UK cannot guarantee specific room types or locations.

6. Changes to the Offer

Collegiate UK may extend, shorten, amend, or replace the Special Launch Rate offer at any time. Any changes will be communicated through official channels, and no prior notice is required.

7. Exclusions

This offer cannot be combined with any other promotions, discounts, or offers unless explicitly stated by Collegiate UK.

8. Non-Transferable

The Special Launch Rate is non-transferable and can only be used by the eligible resident.

9. Cancellation

Collegiate UK reserves the right to cancel this offer or a resident's eligibility in cases of misconduct or violation of terms of residence.

10. Governing Law

These terms and conditions are governed by UK law. Any disputes arising from this promotion will be handled in accordance with the laws of England and Wales.

10. Accuracy of Information

All information related to the promotion is correct at the time of publication. Collegiate UK will make every reasonable effort to update residents in case of any errors, omissions, or changes, but will not be held responsible for any typographical or factual inaccuracies.

11. Communication of Changes

Any changes to the Special Launch Rate promotion (extension, reduction, replacement) will be communicated clearly via official channels, including email notifications, website updates, or in-property notices.

12. Fair and Transparent Terms

Collegiate UK ensures that the terms of this offer are clear, unambiguous, and in no way misleading. All promotional material related to the offer adheres to the principles of fairness and transparency, in line with UK Advertising Standards.

13. Consumer Rights

This promotion does not affect or reduce residents' statutory rights under the Consumer Rights Act 2015, including the right to fair terms and fair pricing.

14. Right to Withdraw

Collegiate UK reserves the right to withdraw this offer from any resident who engages in fraudulent or dishonest behaviour. In such cases, Collegiate UK will notify the resident,

and any further bookings at the special rate may be voided.

15. Complaints

Any complaints regarding this promotion should be addressed to Collegiate UK's customer service team. If unresolved, residents have the right to pursue further action through independent resolution services, including the Advertising Standards Authority. 16. General Conditions

In the event of any disputes, Collegiate UK's decision will be final.

By booking a room using this offer, residents agree to these terms and conditions.