

Collegiate UK – Rebooker Loyalty Rates

10th February 2025

1. Eligibility

Rebooker Loyalty Rates is exclusively available to current residents of Collegiate UK properties during the 2024/25 academic year. To qualify, residents must currently live in the property they wish to rebook and must book accommodation for the 2025/26 academic year at one of the participating Collegiate UK properties.

The Rebooker Loyalty Rate is an offer available for bookings at the following properties:

- Athena Hall
- Burges House
- Cathedral Point
- Corporation Village
- Crown Place Cardiff
- Crown Place Norwich
- Crown Place Portsmouth
- Earlsdon Street
- Eclipse
- King Edward Studios
- Market Way
- Merlin Heights
- Nova
- Park House
- Pillar Box
- Plummer House
- Point Exe
- Riverside Way
- Roman House
- Shaftesbury Hall
- St James St
- The Moor
- Tower
- Upper Quay

2. Guarantee of Lowest Price

Collegiate UK guarantees that the rate offered to eligible residents for the 2025/26 academic year will be the lowest rate available for the same accommodation type. Collegiate UK will not offer a lower price for the same accommodation type during the entire booking period for the 2025/26 academic year.

3. Promotion Period

This offer is valid until Friday 28th February 2025 at 23:59. Collegiate UK reserves the right to extend, shorten, or amend the promotion at its discretion without prior notice.

4. Applicability

The Rebooker Loyalty Rate applies to specific room types in participating properties for the 2025/26 academic year. Residents are advised to check for room availability early.

6. Changes to the Offer

Collegiate UK reserves the right to extend or shorten the promotion period. .

7. Booking Process:

A booking is only confirmed once full booking details are completed, and the appropriate reservation fee has been made, and all signatories - tenant, guarantor (if applicable) and landlord have been completed on your 25/26 tenancy agreement within 7 days of making the initial booking. Room availability is on a first-come, first-served basis, and Collegiate UK cannot guarantee specific room types or locations.

8. Non-Transferable

The Rebooker Loyalty Rate is non-transferable and can only be used by the eligible resident who is currently residing in a Collegiate UK property.

9. Cancellation of Booking

If a resident cancels their booking for the 2025/26 academic year, they will forfeit their entitlement to the Rebooker Loyalty Rate. Cancellations and refunds will be governed by Collegiate UK's standard cancellation policy.

10. Competition for £750 Travel Voucher

- All bookings made before midnight on February 28, 2024, will automatically be entered into a prize draw for a £750 travel voucher.
- Ten winners will be randomly selected and notified within 14 days of the offer closing date.
- The voucher is non-exchangeable, non-transferable, and no cash alternative is available.
- The winner may be required to participate in promotional activity related to the competition, such as a social media announcement.
- Full terms and conditions for this competition can be viewed at <https://www.collegiate-ac.com/marketing-terms-and-conditions/>

11. Exclusions

This offer cannot be combined with any other promotions, discounts, or offers unless explicitly stated by Collegiate UK. This guarantee only applies to rent prices and does not cover any other fees or charges.

12. Accuracy of Information

All information regarding the Rebooker Loyalty Rate is correct at the time of publication. Collegiate UK will make every reasonable effort to inform residents of any changes, but will not be held responsible for typographical or factual inaccuracies.

13. Fair and Transparent Terms

Collegiate UK ensures that the terms of this offer are clear, unambiguous, and in no way misleading, in line with UK Advertising Standards.

14. Consumer Rights

This promotion does not affect or reduce residents' statutory rights under the Consumer Rights Act 2015, including the right to fair terms and fair pricing.

15. Right to Withdraw

Collegiate UK reserves the right to withdraw this offer from any resident who engages in fraudulent or dishonest behaviour. In such cases, Collegiate UK will notify the resident, and any further bookings at the guaranteed lowest rate may be voided.

16. Complaints

Any complaints regarding this promotion should be addressed to Collegiate UK's customer service team. If unresolved, residents have the right to pursue further action through independent resolution services, including the Advertising Standards Authority.

17. Governing Law

These terms and conditions are governed by UK law. Any disputes arising from this promotion will be handled in accordance with the laws of England and Wales.

18. General Conditions

In the event of any disputes, Collegiate UK's decision will be final.

By booking a room using this offer, residents agree to these terms and conditions.